

RECEIVING MONEY FROM THE U.S.

WESTERN UNION

Website: www.westernunion.com

The toll-free number in the U.S. is **(800) 325-6000 (or 4176)**.

Money can be sent directly by phone if the sender has a credit card; the sender does not need to go to a Western Union office. Western Union accepts Visa and MasterCard. **The money will arrive in France within one hour.**

- Please note that the money should be sent directly to the recipient at a designated Western Union office in France. **Make sure the sender does not send it to the Embassy.**
- There are several locations where the funds can be picked up: phone **0825 825 842** to pick one and verify the hours they are open or refer to website: www.westernunion.com (or see partial listing below).

If the sender does not have a credit card:

To send money, the sender has to:

- Go to a Western Union location with the funds that he/she would like to send, the transfer fees and a valid piece of identification (Passport, French National ID Card, French Driving License, French Resident Card, National ID Card of a European Community Country)
- Fill out the green 'To Send Money' form, give it to the counter clerk who, after checks the information and registers the transfer into the Western Union system.
- When the transfer is registered in the Western Union, a 10 digit Money Transfer Control Number that identifies the transaction and the receipt of the to send form is provided to the sender.
- From this moment the funds are ready for payment to the receiver. It is up to the sender to inform the receiver about the availability of the transfer and the details that he/she will need to collect the funds, namely:
 - ✓ The sender's full name (as recorded in the 'to send money form')
 - ✓ The amount sent (approximately +/- 10%)
 - ✓ The country of origin
 - ✓ The Money Transfer Control Number. **This information is not mandatory but facilitates the search of the transaction in the system.**

To receive the money, the receiver has to:

- Go to a Western Union location with a valid piece of identification. (Passport, French National ID Card, French Driving License, French Resident Card, National ID Card of a European Community Country)
- Fill it out the "To receive money form" in capital letters with the information provided by the sender and give it to the counter clerk.
- After the clerk has checked the information, he/she will look in the system if the transaction as described exists and if the information provided by the beneficiary match the information already recorded in the system.
- When the information matches, the payment of the funds can be done. A copy of the form is then given to the Recipient of the funds.

If your ID or your beneficiary's ID was stolen or lost, it may be possible to receive money without presenting a piece of identification, namely only if:

- The Sender specified at the time the transfer was sent that you would not have a valid ID at the time of the payment AND
- You present a declaration of loss or theft established by the French authorities and of less of a month AND
- You correctly answer the test question added by the Sender. AND
- The amount sent is lower than 500 USD or local equivalent.

WESTERN UNION OFFICES IN PARIS

Office Hours are subject to change. Please call 0825 825 842 for current hours.

WU services found at all French post offices and selected locations below:
Société Financière de Paiements represents Western Union in France and has subsidiary agents called Travelex and CPR Billets .

Check www.westernunion.com for complete list.

Telephone in France **0825 825 842** (toll call)

<u>Société Financière de Paiements</u> 194, bis rue de Rivoli, 75001 Paris / <i>Métro: Tuileries</i>	Hours: Mon.– Fri. Saturday	10:00-1:30 & 3:00 -18:10 10:00 – 7:00 p.m.
11, rue Scribe, 75009 Paris / <i>Métro: Opéra</i>	Hours: Monday Tues. – Sat.	9:00 -12:30 & 1:30 - 6:30 9:00 – 6:30 p.m.
94-96, bd Magenta, 75010 Paris / <i>Métro: Gare du Nord / Gare de l'Est/Poissonnière</i>	Hours: Monday Tues.- Fri. Saturday	10:00 – 6:00 p.m. 10:00 – 6:30 p.m. 9:00 – 6:30 p.m.
154 rue Tolbiac, 75013 Paris / <i>Métro: Tolbiac</i>	Hours: Mon.– Sat.	9:00 – 7:00 p.m.
237, rue Lafayette, 75010 Paris / <i>Métro: Jaurès/Stalingrad</i>	Hours: Tues.– Sat.	9:00 – 7:00 p.m.

Travelex

25, bd des Capucines, 75002 Paris / <i>Métro: Opéra/Auber</i>	Hours: Mon.– Sat.	9:30 – 6:00 p.m
34-36, rue de Rambuteau, 75003 Paris / <i>Métro: Rambuteau</i>	Hours: Mon.– Sat.	10:00 – 6:30 p.m
4, bd Saint Michel, 75006 Paris / <i>Métro: Saint-Michel</i>	Hours: Mon.– Sat.	10:00 – 6:00 p.m
125, avenue des Champs-Élysées, Paris 75008 <i>Métro: Georges V/ Charles de Gaulle Etoile</i>	Hours: Mon.– Sat.	10:00 – 6:00 p.m
73, avenue des Champs-Élysées, Paris 75008 <i>Métro: Georges V/ Charles de Gaulle Etoile</i>	Hours: Mon.– Sat.	10:00 – 6:00 p.m
Gare du Nord (train station), 18 rue de Dunkerque 75010 Paris, <i>Métro: Gare du Nord</i>	Hours: Mon.– Sat.	10:00 – 6:00 p.m
Gare de Montparnasse / Departure level (Grandes Lignes) 17, bd de Vaugirard, 75015 Paris, <i>Métro: Gare de Montparnasse</i>	Hours: Mon.– Sat.	9:00 – 6:00 p.m

.../...

CPR Billets**104, avenue de Choisy, 75013 Paris***Métro: Tolbiac/Porte d'Italie/Porte de Choisy***15, bd de la Villette, 75010 Paris***Métro: Belleville*

Hours: Mon.& Sat.

Tues. – Fri.

Hours: Mon.& Sat.

Tues. – Fri.

10:15 – 12:30 & 2:00 -6:30 p.m.

9:15 – 6:30 p.m.

10:15 – 12:30 & 2:00 -6:30 p.m.

9:15 – 6:30 p.m.

**WESTERN UNION
at Airports near Paris****(Clients must arrive at least ½ hour before closing time for this service)****Roissy Charles de Gaulle, Terminal 1****At the Post Office: Tel: 01 48 62 28 41**

Hours: Monday through Friday from 8:00 a.m. to 6:30 p.m., on Saturdays from 8:30 a.m. to 11:30 p.m.

Roissy Charles de Gaulle, Terminal 2**At the Post Office: Tel: 01 48 62 54 24**

Hours: Monday through Friday from 8:30 a.m. to 6:00 p.m., on Saturdays from 8:30 a.m. to 12:00 p.m.

Only West**At the Post Office: Tel: 01.49.75.92.08**

Hours: Monday through Friday – 8:00 a.m. to 6:00 p.m.

Saturday: 8:00 – 12:00 p.m.